



# Enhanced 911 Unit

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## Emergency Management Division

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The Enhanced 9-1-1 (E911) Program works with counties and telecommunications companies to ensure that the E911 system, a system that automatically identifies the address and phone number of most emergency calls, is operational and available to anyone using a phone in Washington State. The E911 Program offers support and assistance to counties to include operations and administration, technical, financial, educational, database accessibility, contingency planning, enhanced wireless 9-1-1, and national standards setting.

The E911 State Administrator is responsible for providing oversight of the E911 wireline, including privately owned telephone systems, and wireless telephone activities in Washington State. The E911 Program interacts with the telephone industry regulator, the Washington Utilities and Transportation Commission, to ensure lifesaving 9-1-1 services meet national standards when 9-1-1 is dialed. The E911 State Administrator sets standards for E911 operation and rules for fiscal assistance to counties.

### Fact sheets:

- State Enhanced 911